

All-Clad's Guarantee

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A Lifetime of Cooking Enjoyment

From the date of purchase, All-Clad guarantees to repair or replace any item found defective in material, construction or workmanship under normal use and following care instructions. This excludes damage from misuse or abuse. Minor imperfections and slight color variations are normal. All-Clad non-stick coating is also lifetime guaranteed. All-Clad electric products and gadgets are guaranteed for 2 years against any manufacturing defect in materials or workmanship, starting from the initial date of purchase.

The following will invalidate your All-Clad Warranty:

- Using All-Clad on high heat for an extended period of time. Leaving cookware empty on a heated burner for a long time may cause the metals to separate and cause irrevocable damage.
- Washing your non-stick All-Clad in the dishwasher.
- Using metal utensils on any All-Clad non-stick surface.
- Using scouring pads, steel wool, abrasive cleansers, bleach.

Making A Claim For Your All-Clad Warranty

<p>1 Step 1</p> <p>Think your item is faulty? Please check the product instructions or consult our FAQs. If you need further help or advice, contact Customer Service by filling in the "Contact Us" form.</p>	<p>2 Step 2</p> <p>If necessary, an All-Clad customer service rep will send you a pre-paid label or make arrangements to return your item to our quality department for assessment.</p>	<p>3 Step 3</p> <p>Our advisors will contact you and if the product is found to be defective a new replacement product will be sent to you.</p>
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