

## **Down/Feather Policy\***

The Crate and Barrel family of brands (Crate and Barrel, CB2 and The Land of Nod) develops and purchases products that contain down and feathers. Down and feathers are efficient insulators and are known for retaining their loft as much as three times longer than synthetic material. According to the Higg Index, a leading index of sustainable materials, using down and feathers requires less energy, water and chemicals, and generates less waste than the production of synthetic alternatives. These properties make down and feathers a suitable filling material for pillows, duvets and ticking in select upholstered product.

The down and feathers used in our products come from Pekin ducks, with the rare exception when a waterfowl blend is used. All of the down and feathers we collect are a result of the food industry, where the ducks are primarily raised to provide nourishment. Our manufacturers have assured us that the ducks from which our down and feathers are sourced are not used in the production of foie gras. We verify these assurances through an independent audit process.

Supply chains for down and feather content are complex and vary by geographic region. Typical supply chains can include manufacturers, traders, down processing units and farms. All parties involved in the sourcing of our down and feathers must follow all applicable federal, state and local laws and regulations, as well as our specific requirements outlined below:

- The down and feathers used in our products are to be produced without unnecessary pain, suffering or injury. We do not condone or tolerate force feeding or the removal of down and feathers from live animals.
- Segregation and identification methods for down and feathers are required to ensure an appropriate chain of custody from farm to finished good.
- Suppliers must agree to announced and unannounced visits from internal and third-party auditors.
- Suppliers are required to implement a document control process to ensure this down/feather policy is followed. This includes veterinary certificates, government documents, completed checklists and transaction certificates, among others.

Crate and Barrel is participating in the “Down Task Force”; a collaboration between the Outdoor Industry Association and the Textile Exchange. The goal of this group is to establish a common set of animal welfare guidelines and chain-of-custody procedures to ensure traceability in the supply chain.

We are committed to offering down alternative products to customers who do not wish to purchase down and feather products for health reasons as well as religious or personal beliefs. The Crate and Barrel brand offers down-free bed pillows and duvets. In addition, upholstery items at Crate and Barrel may be custom ordered without the use of down and feathers. While we do not offer down alternatives at CB2 or The Land of Nod at this time, we are exploring available options.

Crate and Barrel is committed to providing a high level of accountability and transparency in our buying practices. We want our customers to be confident in the knowledge that we are committed to social and environmental standards. We will continue to engage with our business partners, suppliers and the communities that help bring these products to your home.

*\* The ostrich feathers used to assemble the feather duster sold by Crate and Barrel are the result of the food industry, where ostriches are primarily raised to provide nourishment. All parties involved must follow all applicable laws and regulations.*