

Feather/Down Policy

The Crate and Barrel family of brands (Crate and Barrel, CB2 and The Land of Nod) develops and purchases products that contain feathers and down. Feathers and down are efficient insulators and are known for retaining their loft as much as three times longer than synthetic material. According to the Higg Index, a leading index of sustainable materials, using feathers and down require less energy, water and chemicals, and generate less waste than the production of synthetic alternatives. These properties make feathers and down a suitable filling material for pillows, duvets and ticking in select upholstered product.

All of the feathers and down we collect are a result of the food industry, where domestic or farm breed ducks are primarily raised to provide nourishment. Our manufacturers have assured us that the ducks from which our feathers and down are sourced are not used in the production of foie gras. We verify these assurances through an independent audit process.

Supply chains for feather and down content are complex and vary by geographic region. Typical supply chains can include manufacturers, traders, down processing units and farms. All parties involved in the sourcing of our feathers and down must follow all applicable federal, state and local laws and regulations, as well as our specific requirements outlined below:

- The feathers and down used in our products are to be produced without unnecessary pain, suffering or injury. We do not condone or tolerate force feeding or the removal of feathers and down from live animals.
- Segregation and identification methods for feathers and down are required to ensure an appropriate chain of custody from farm to finished good.
- Suppliers must agree to announced and unannounced visits from internal and third-party auditors.
- Suppliers are required to implement a document control process to ensure this feather/down policy is followed. This includes veterinary certificates, government documents, completed checklists and transaction certificates, among others.

In addition, we offer down alternative options for customers who do not wish to purchase feather and down products.

Crate and Barrel is committed to providing a high level of accountability and transparency in our buying practices. We want our customers to be confident in the knowledge that we are committed to social and environmental standards. We will continue to engage with our business partners, suppliers and the communities that help bring these products to your home.